

Geomant Lync Abuse Filter

Geomant Software Solutions

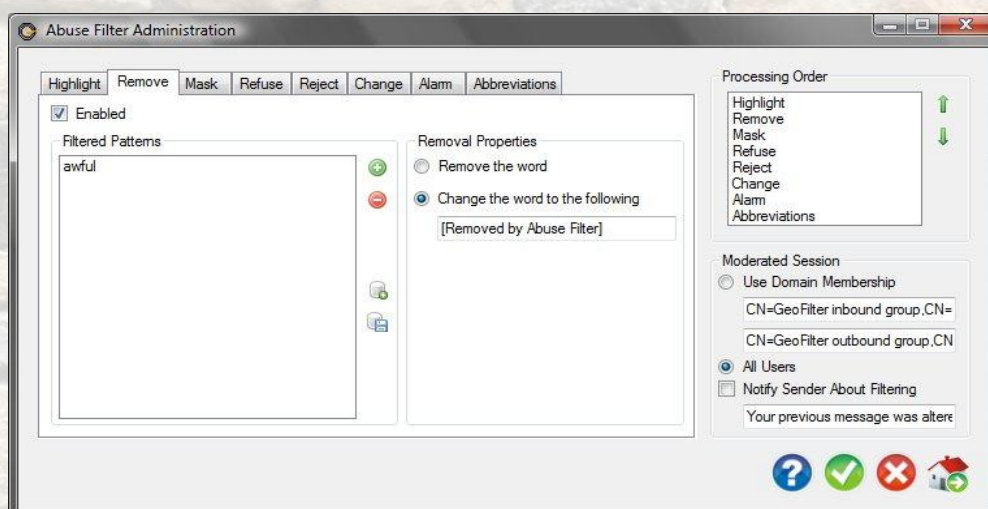
Abuse Filter for Microsoft Lync

Prevent Misuse of Corporate Instant Messaging Systems.

Instant messaging is becoming ubiquitous in the business environment. More organisations are choosing to implement corporate solutions, rather than allowing employees to use multiple, difficult to manage and often insecure public systems.

Many businesses are utilising Microsoft's Unified Communications platform, Lync, and its predecessor, Office Communicator as their Corporate IM platform.

Geomant's Abuse Filter for Microsoft Lync is a unique solution for the prevention of individual misuse of Instant Messaging.



BENEFITS

- ◆ Unobtrusive, server-side application which will not impact day-to-day use of Microsoft Lync / Office Communicator.
- ◆ Monitors and prevents inappropriate words and phrases.
- ◆ Demonstrates organisations' commitment to a Duty of Care to employees – to help prevent harassment in the workplace.
- ◆ 100% configurable by customer organisations, via an easy-to-use administration interface.
- ◆ Designed to support organisations' IT Usage and Acceptable Language policies.
- ◆ Provides an audit trail where Instant Message misuse is encountered.
- ◆ Quick and easy to deploy.
- ◆ Bulk upload facility available for loading pre-defined blacklists.
- ◆ Designed to co-exist with existing email monitoring solutions – sharing blacklists where appropriate – thus ensuring consistency across media.

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FEATURES

Geomant's Abuse Filter for Lync is fully configurable. Organisations define their own list of unacceptable words and phrases, and intervention actions, which include:

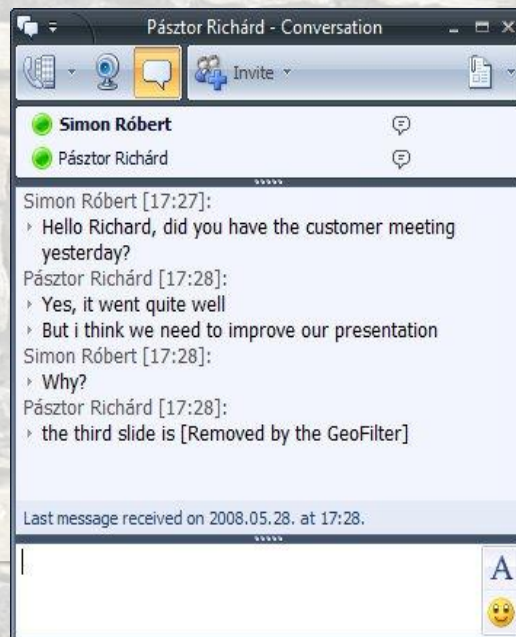
- ◆ **Highlight:** Highlights to the user that an unacceptable word or phrase has been used.
- ◆ **Remove:** Real-time removal of the word or phrase from the message.
- ◆ **Mask:** Masks the listed word or phrase with a predefined string, such as ****.
- ◆ **Reject:** Prevents a message that contains one of the listed words or phrases from being sent.
- ◆ **Change:** Automatic real-time replacement of the offending word or phrase with an acceptable alternative.
- ◆ **Abbreviations:** Automatic real-time replacement of commonly used abbreviations with the full word or phrase.
- ◆ **Alarm:** Real-time email alerts when IM abuse is encountered.

In addition, combinations of the above intervention actions can be configured – so, for example, certain words or phrases can be masked, and invoke an alarm email.

Supports Plain Text and Rich Text messages.

PLATFORM

- ◆ **Server-side application** – works with Microsoft Lync and Office Communications Server (OCS) R1 and R2.
- ◆ **Supports Lync and Communicator clients** and Office Communicator for Mobile.
- ◆ **Co-resident:** No requirement for a separate physical server.



GEOMANT UC PRODUCTS

MWI2007: Microsoft Unified Messaging add-on, enabling the lighting of 'Message Waiting' lamps on desk-phones when a voicemail has been left in the user's Exchange inbox.

Presence Suite: A suite of solutions that dramatically extends the Presence capability of the Microsoft Unified Communications platform, facilitating integration of Presence with Business Applications. Includes **Geomant Mobile Presence** – extending presence information to include geographic location.

Mobile Call Recorder: Records mobile phone conversations for compliance and quality purposes. Uploads call recordings and full mobile history to Microsoft Exchange.

Lync Call Recorder: Records Lync and OCS voice calls – 'on demand' or 'always on'. Uploads call recordings to Microsoft Exchange, and available via online interface.

Contact Expert: Lync / OCS Contact Centre solution. Provides full Contact Centre Capabilities in a Microsoft Unified Communications infrastructure. Includes inbound, outbound, campaign management and call recording.

SMS for Lync: Microsoft Lync / Office Communicator add-on, enabling the sending of SMS text message from the Microsoft Lync or Communicator client.

Abuse Filter: Microsoft Lync / OCS add-on, designed to prevent the individual misuse of Instant Messaging. Checks Instant Messages against a configurable blacklist of words and phrases.

ABOUT GEOMANT

Geomant is a well-established, innovative Unified Communications software developer, specialising in Microsoft technologies.

For more information on any of our products, solutions or services please visit us at www.geomant.com.

PRODUCT AVAILABILITY

Geomant's products are available through a worldwide network of resellers or direct from Geomant.

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